

# THIRD QUARTER

October 17, 2019

TELE2



# Group highlights

<i>SEK billion (YoY growth)</i>	Q3 2019	Jan-Sep 2019	Guidance
End-user service revenue	5.1 (0%)	15.2 (0%)	~0%
Underlying EBITDA ex. IFRS 16	2.5 (5%)	7.0 (4%)	Mid-single digit
Capex ex. spectrum and leases	0.5	1.7	2.3-2.6 <i>Changed</i>

# Tele2 is becoming a true integrated challenger

## Win Swedish household through FMC

- Increasing penetration of FMC bundle benefits, now reaching 141k FMC-customers
- Mobile pricing as a new growth driver – first step taken with frontbook adjustment
- Executing more-for-more strategy with Tele2 rebranding, family offer and new data buckets

## Sweden B2B turnaround

- Work in progress as market price pressure continues
- LE: focus on private sector, take high-margin contracts and cut cost
- SME: take market share, reduce churn, improve mobile offering and leverage FMC

## Build on the momentum in the Baltics

- Sustained momentum with 10% growth in end-user service revenue and 6% in underlying EBITDA excluding IFRS 16

## Cost transformation

- Continued delivery on cost synergies with an impact of SEK 150m in Q3 (SEK 300m YTD)
- Annualized run-rate of SEK 650m at the end of Q3 2019
- Year-end target raised to run-rate of SEK 750m

# Growth and cost initiatives drive cash flow

**1** Low-single digit end-user service revenue growth – SEK 450m of revenue synergies  
Expected to be flat in 2019, which is a transition year, and low-single digit growth in the mid-term driven by strategy initiatives

**2** Mid-single digit growth in underlying EBITDA excluding IFRS 16 – SEK 900m of cost synergies  
Driven by front-loaded synergies in 2019 and a mix of cost reduction and revenue growth mid-term

**3** Capex – Low capital intensity compared to industry over investment cycle  
SEK 2.3-2.6bn in 2019 (2.6-2.9bn previously), and SEK 2.8-3.3bn/year in the mid-term, excluding spectrum and leases, as we roll out 5G and Remote-PHY

**4** Maintain leverage at 2.5-3.0x  
Growth in underlying EBITDAaL and cash from asset sales create room to re-lever and distribute additional cash to shareholders

## FY2018 Starting Point – proforma\*

End-user service revenue: SEK 20.3bn

Underlying EBITDA excluding IFRS 16:  
SEK 8.8bn

Capex: SEK 2.6bn excluding spectrum  
and leases

Leverage: 2.8x economic net debt /  
underlying EBITDAaL

## Shareholder Remuneration

Ordinary dividend of SEK 4.40/share (SEK 3.0bn) paid

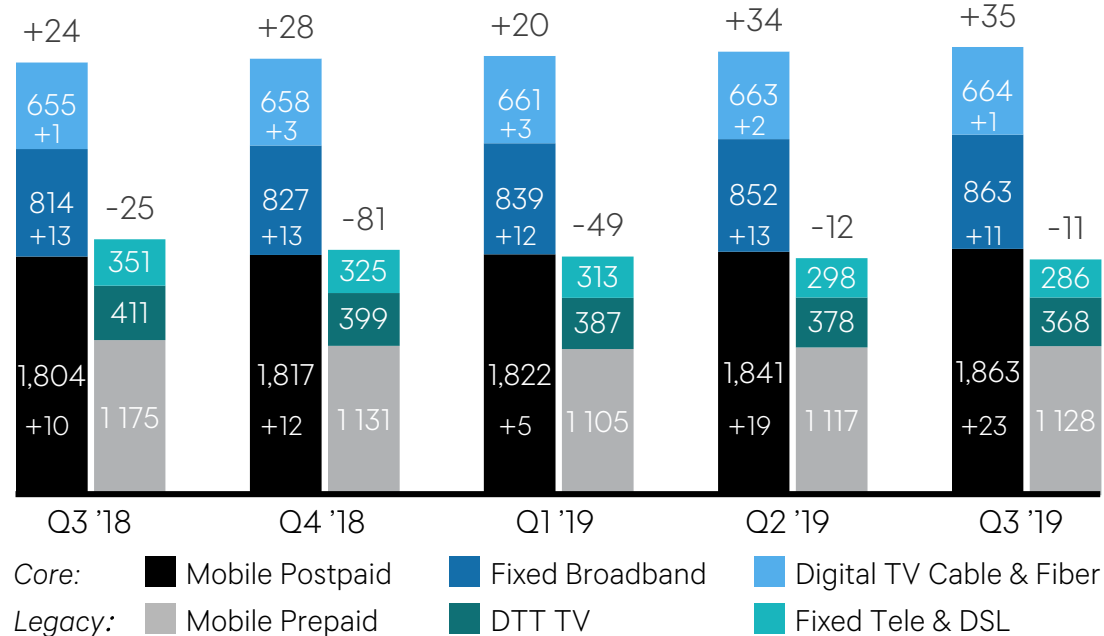
Extraordinary dividend of SEK 6.00/share (SEK 4.1bn) paid

SWEDEN

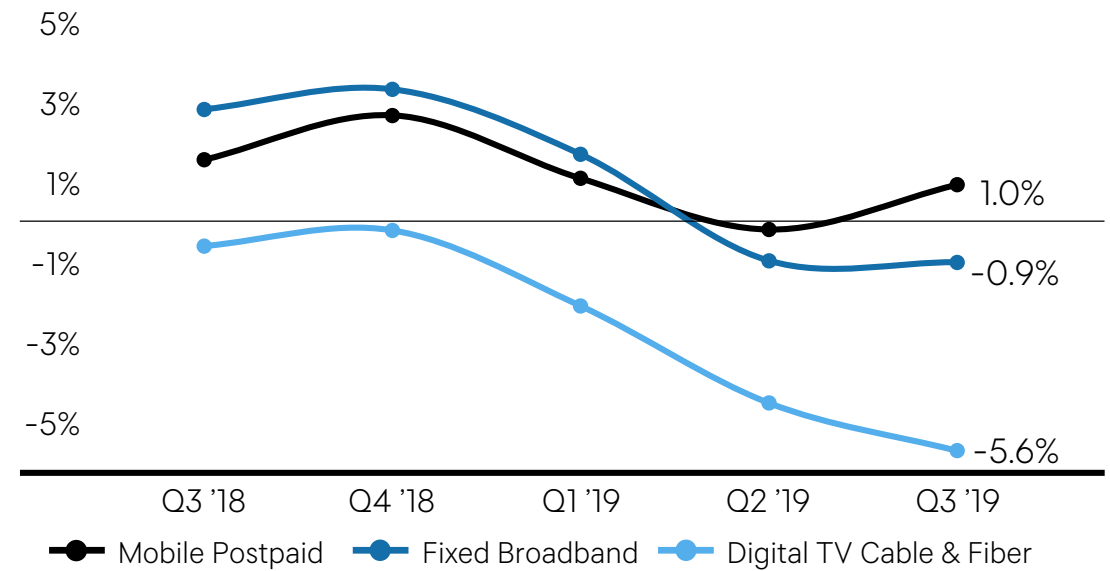
**TELE2**

# Sweden Consumer – Operational highlights

RGUs & net intake – core and legacy services  
(thousands, proforma)



ASPU year-on-year growth  
(%, proforma)

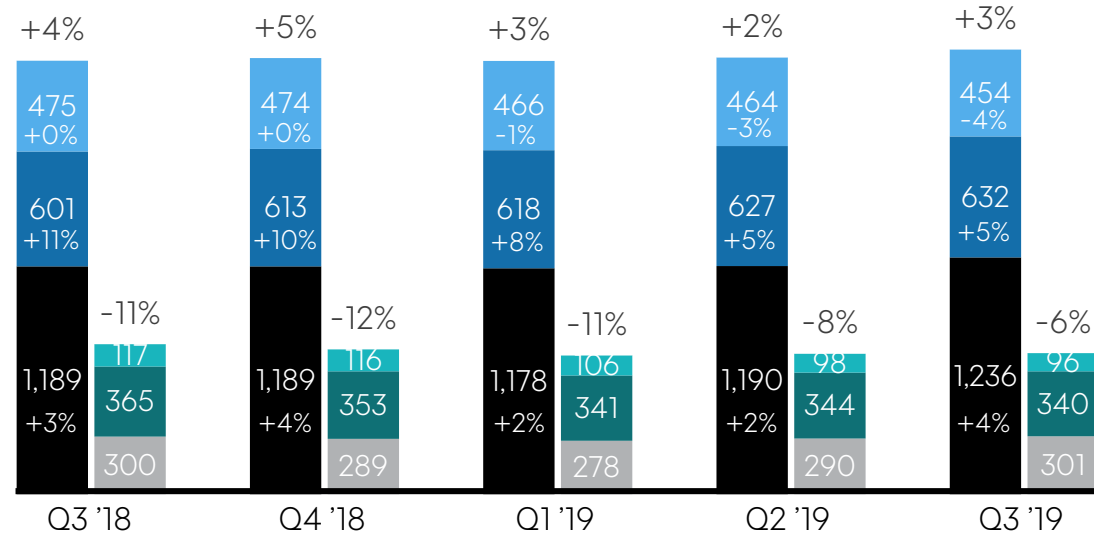


## Q3 highlights

- Strong volume growth with net intake of 35k core RGUs and slower decline of legacy RGUs (-11k)
- Stable net intake in Fixed Broadband and DTV Cable & Fiber but smaller price increases compared to last year remain a drag on ASPU
- Volume growth, increasing FMC penetration and a successful Tele2 rebranding campaign creates future pricing power

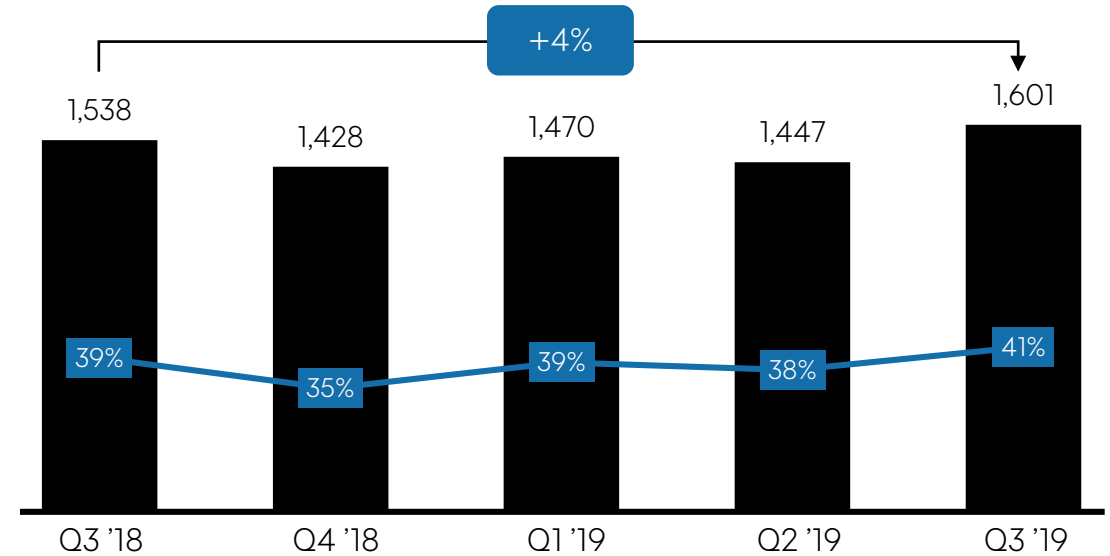
# Sweden Consumer – Financials

End-User service revenue  
(SEK million, proforma, year-on-year growth %)



Core:  Mobile Postpaid  Fixed Broadband  Digital TV Cable & Fiber  
 Legacy:  Mobile Prepaid  DTT TV  Fixed Tele & DSL

Underlying EBITDA ex. IFRS 16 and margin  
(SEK million, proforma)



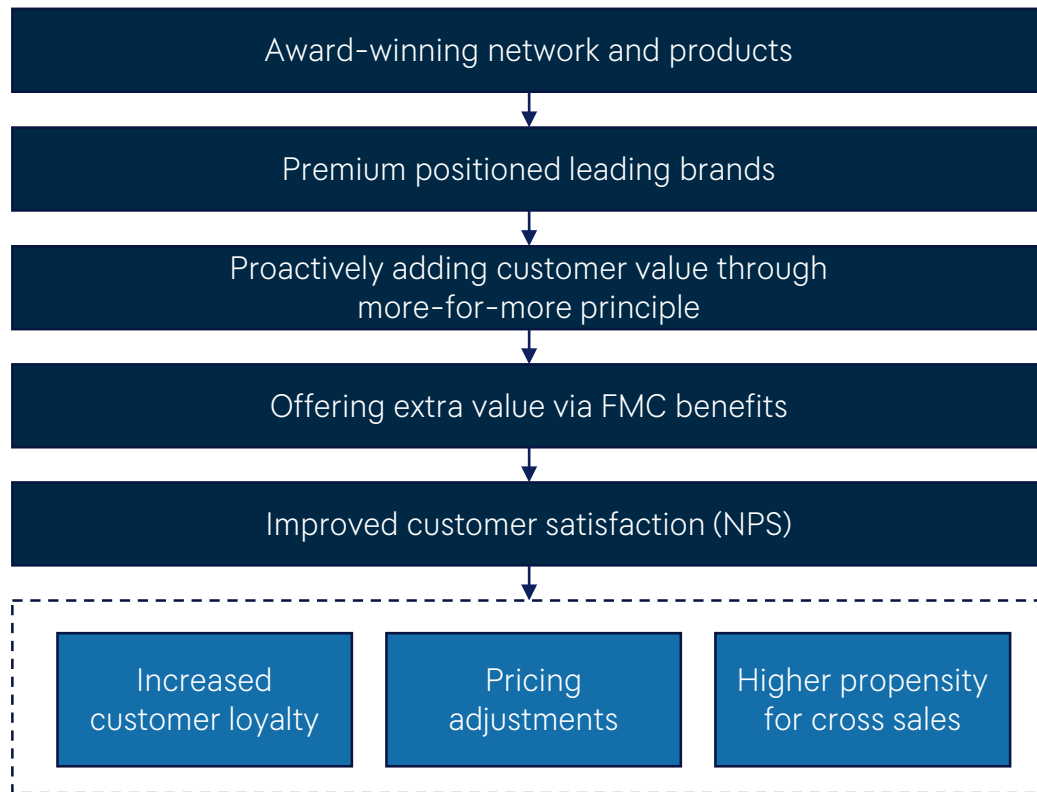
## Q3 highlights

- Total end-user service revenue back to slight growth (+0.4%) as trends in both core and legacy improved
- Core end-user service revenue growth improved to 3% driven by strong postpaid volume growth
- Lower drag from legacy end-user service revenue decline (-6%) due to growth in prepaid volume and ASPU and DTT ASPU
- Underlying EBITDA excluding IFRS 16 grew by 4%, driven by synergies, partially offset by investment into growth initiatives

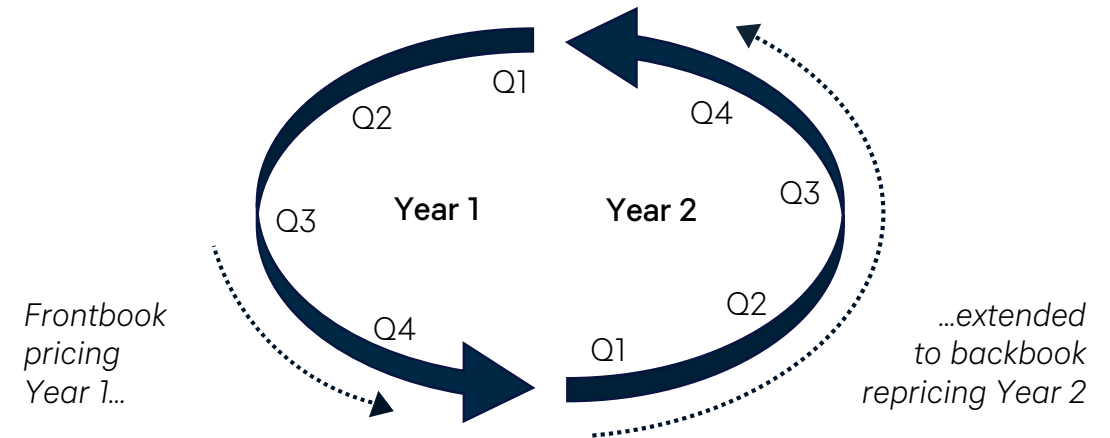
# Pricing as a new growth driver

– A gradual process underpinned by increased customer value

## Tele2 pricing strategy



## Illustration of Tele2's pricing cycle



## Pricing principles:

- Yearly pricing updates in both Fixed and Mobile
- Updated frontbook pricing is followed by gradual backbook repricing
- Pricing is dependent upon the market environment and the more-for-more principle, i.e. increasing customer satisfaction



# Fixed products & pricing

– Network and product enhancements together with more-for-more benefits create increased customer value

## Product and service improvements

### Network improvements

- Rollout of DOCSIS 3.1 - 67% completed in COAX network
- Increased capacity and hence a better experience for our customers

### Speed upgrades and new devices

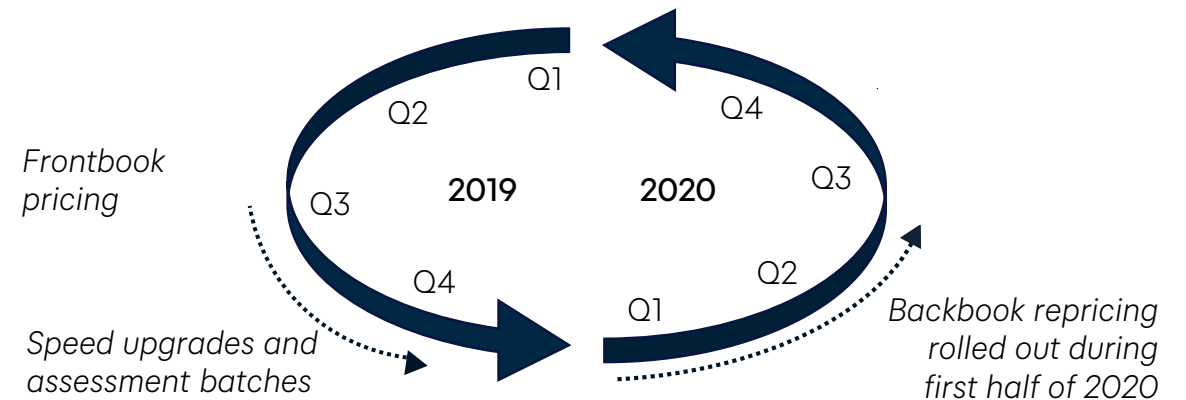
- Upgrading select customer segments to higher broadband speeds with additional value-added services
- Router with new standard Wi-Fi 6 to be launched in the fourth quarter

### More-for-more to reinforce the premium offering

- 141K customers enjoying more-for-more FMC benefits

## Broadband frontbook pricing changes during Q3 2019

Tier	Old price	New price	Change
BB50	369	399	+ 8%
BB150	399	429	+ 8%



# Mobile products & pricing

– Updated Tele2 Residential mobile portfolio creates customer value and backbook pricing potential

## Product and service improvements

### Premium offerings

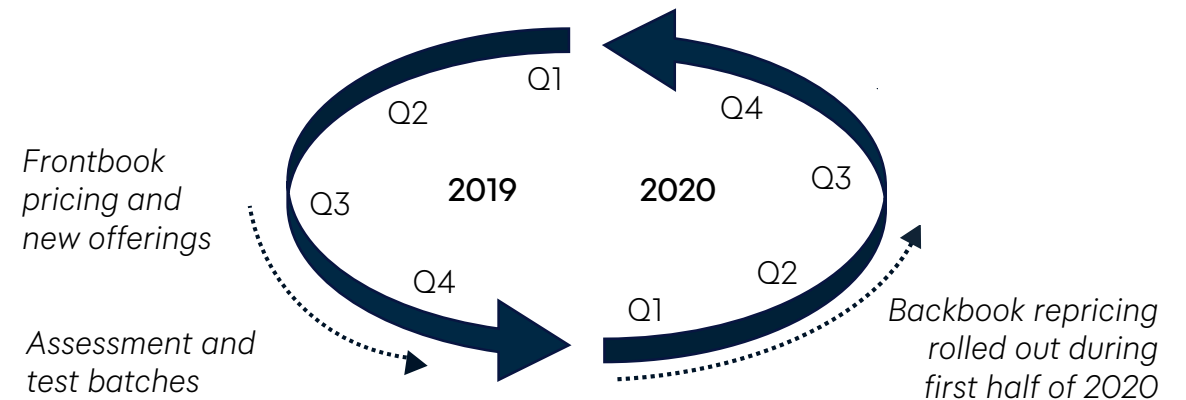
- Awarded best mobile network in Sweden in the P3 mobile benchmark, September 2019
- Best data / price value among the premium brands
- Tele2 Unlimited now includes roaming in, and international calling to, 60 countries

### A new unique & advantageous multi-line scheme for families

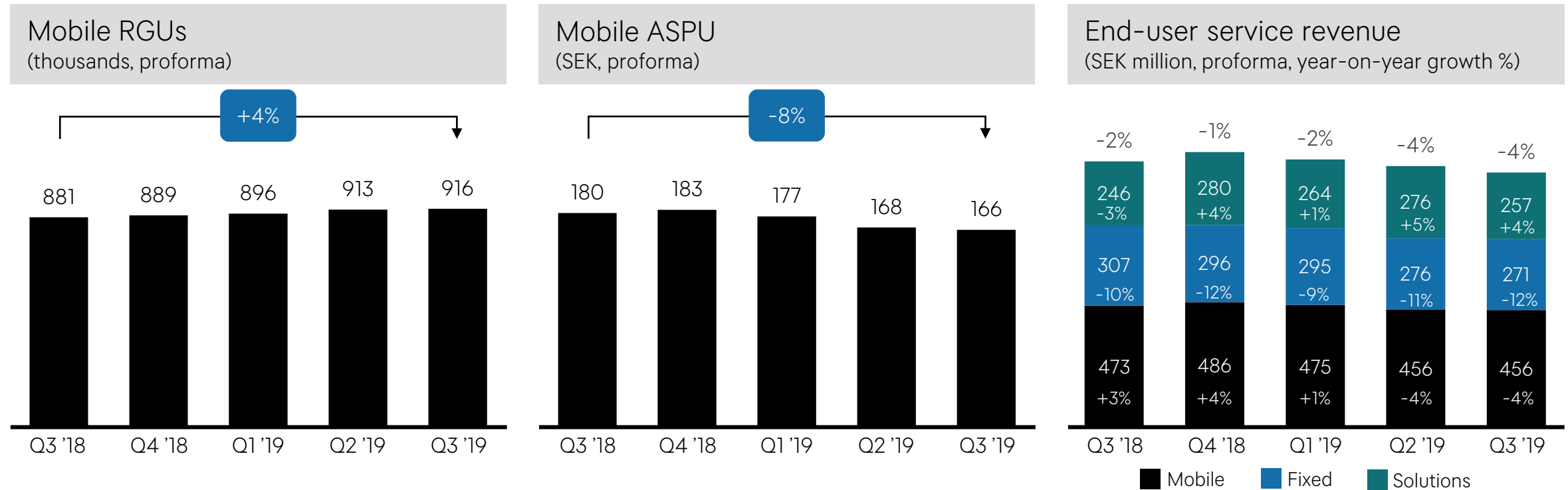
- Add members for only 199 SEK per line – a clear and simple benefit, easy to grasp
- Add-ons get equal data size as the initial plan – simplicity
- Each member has their own individual data bucket – control of consumption
- One invoice for all members – simplicity & cost control

## Tele2 Mobile frontbook pricing changes Q3 2019

Old price	New price	Change
3 GB, 199 SEK	2 GB, 199 SEK	+/- 0%
8 GB, 249 SEK	10 GB, 269 SEK	+ 8%
15 GB, 299 SEK	20 GB, 339 SEK	+ 13%
30 GB, 349 SEK	40 GB, 399 SEK	+ 9%
Unlimited, 499	Unlimited, 549	+ 10%



# Sweden Business – Operational highlights

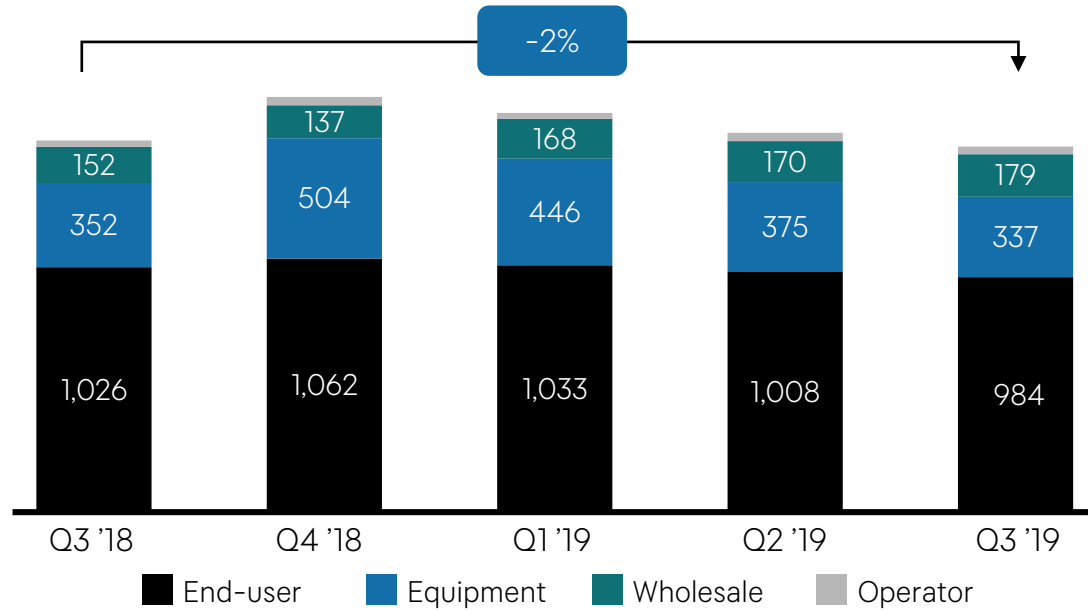


## Q3 highlights

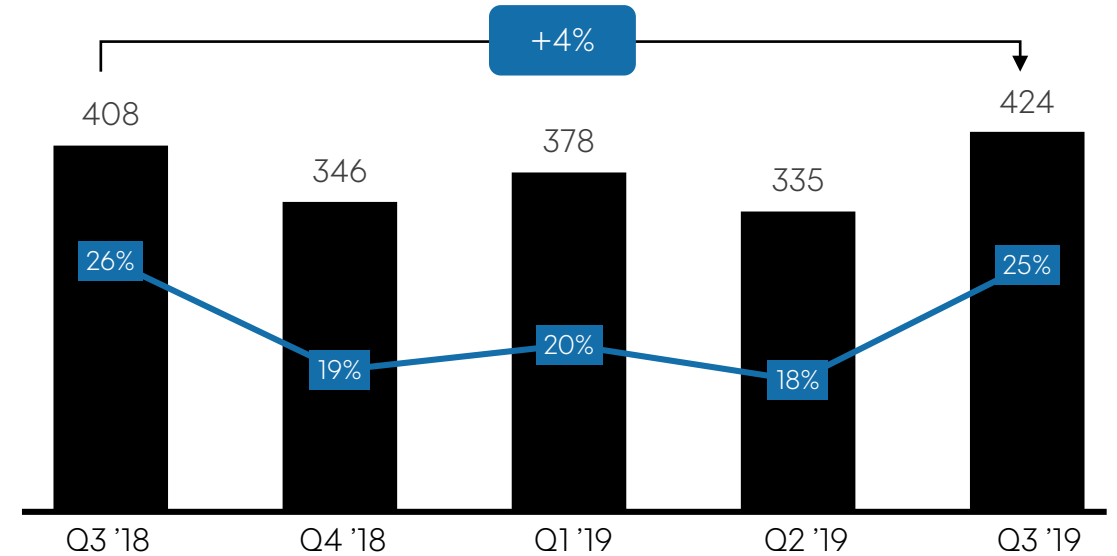
- Mobile end-user service revenue growth remains negative as volume growth did not compensate for lower market pricing
- No sign of recovery in LE due to price pressure on government contracts – improve over time through focus on private sector, higher-margin contracts and cost cuts
- Longer-term opportunity to take market share in SME through mobile portfolio improvements, better customer base management and FMC offers
- Continued improvement in Solutions business with greater mix of higher-margin revenue

# Sweden Business – Financials

Revenue  
(SEK million, proforma)



Underlying EBITDA ex. IFRS 16 and margin  
(SEK million, proforma)



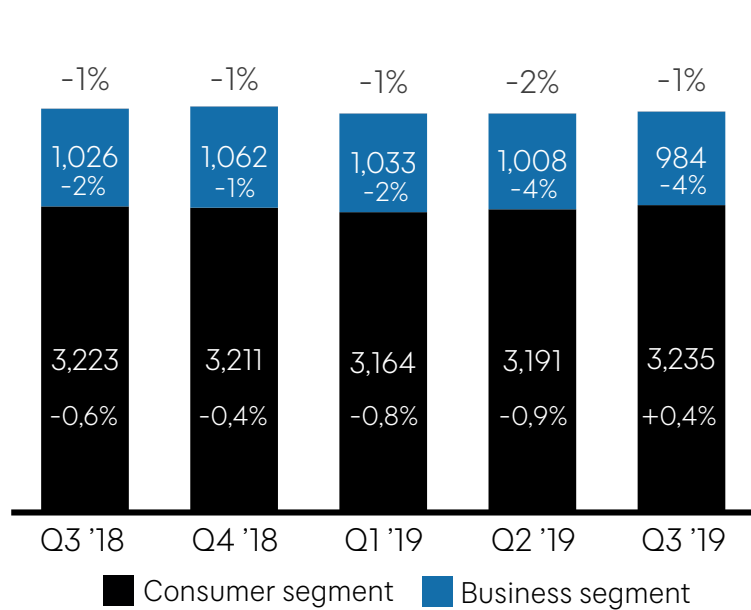
## Q3 highlights

- Total revenue declined by 2%, driven by decline in end-user service revenue and equipment revenue
- Underlying EBITDA excluding IFRS 16 grew by 4%, as cost reduction offset decline in revenue

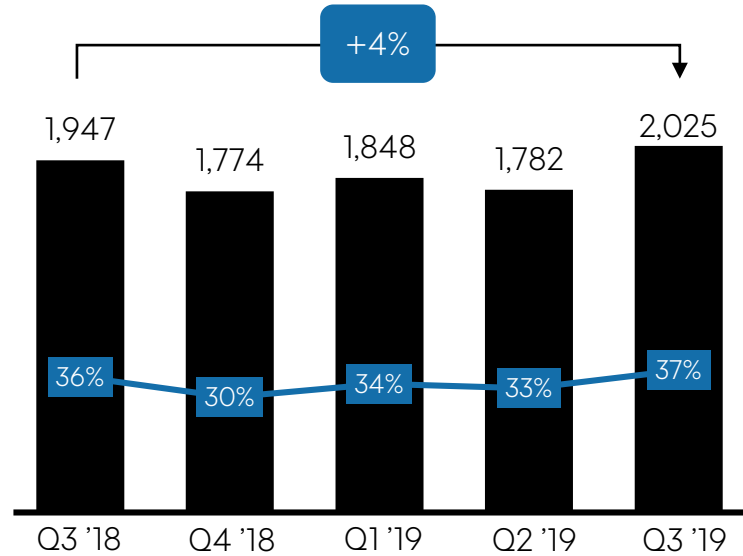


# Sweden overview

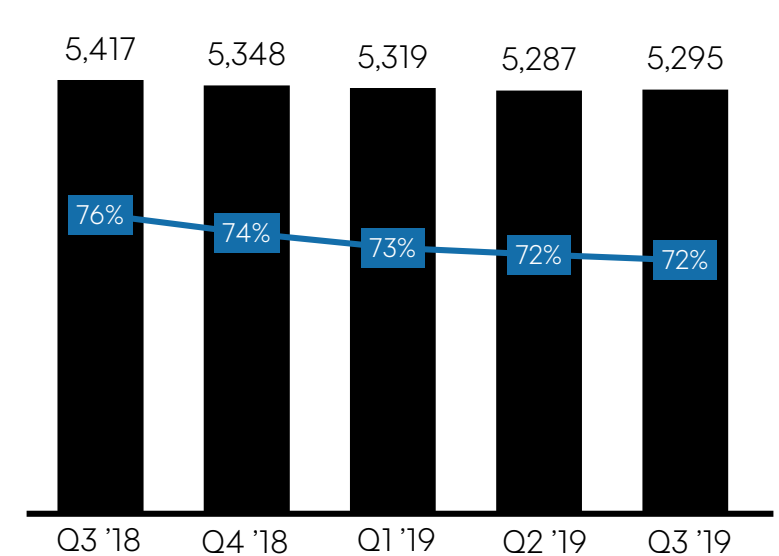
End-User service revenue  
(SEK million, proforma, year-on-year growth %)



Underlying EBITDA ex. IFRS 16 and margin  
(SEK million, proforma)



Underlying EBITDAaL - Capex\* and cash conversion, rolling 12m (SEK million, proforma)



## Q3 highlights

- Total end-user service revenue decreased by 1%, an improvement from Q2 2019 driven by consumer while business remains a drag
- Underlying EBITDA excluding IFRS 16 increased by 4%, driven by cost reduction, partially offset by end-user service revenue decline and reinvestment into the business
- Strong cash conversion of 72% LTM due to low capex spend in between investment cycles

\*Capex ex. spectrum and leases

Cash conversion = (Underlying EBITDAaL - Capex) / Underlying EBITDAaL

# Network audit in Sweden concluded

## Conclusions following the audit

- Excellent Radio Access Network, as shown by recent P3 benchmarks
- Recommended core network upgrades in-line with capex plans
- Prioritize simplification, standardization and automation
- Operational model and processes can be further improved
- Planned consolidation of the Swedish NOC to Stockholm recommended
- Strategic cooperation with suppliers can be further increased

## Change program already started

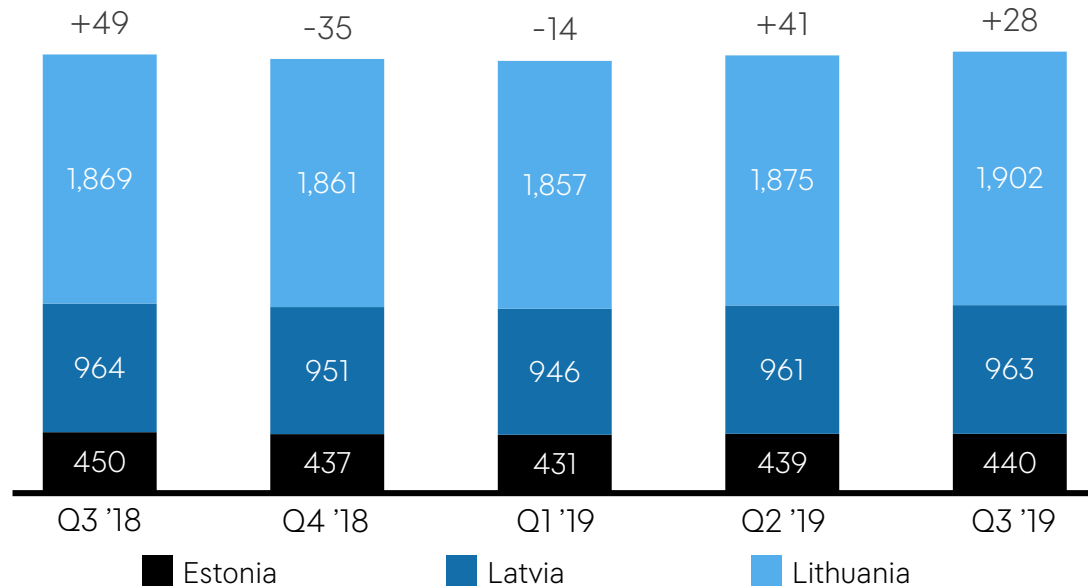
- Reorganization of the Technology unit conducted this summer
- The consolidation of the Swedish NOC to our HQ in Kista, Stockholm started earlier this month
- Dedicated program to ensure implementation of audit recommendations

BALTICS

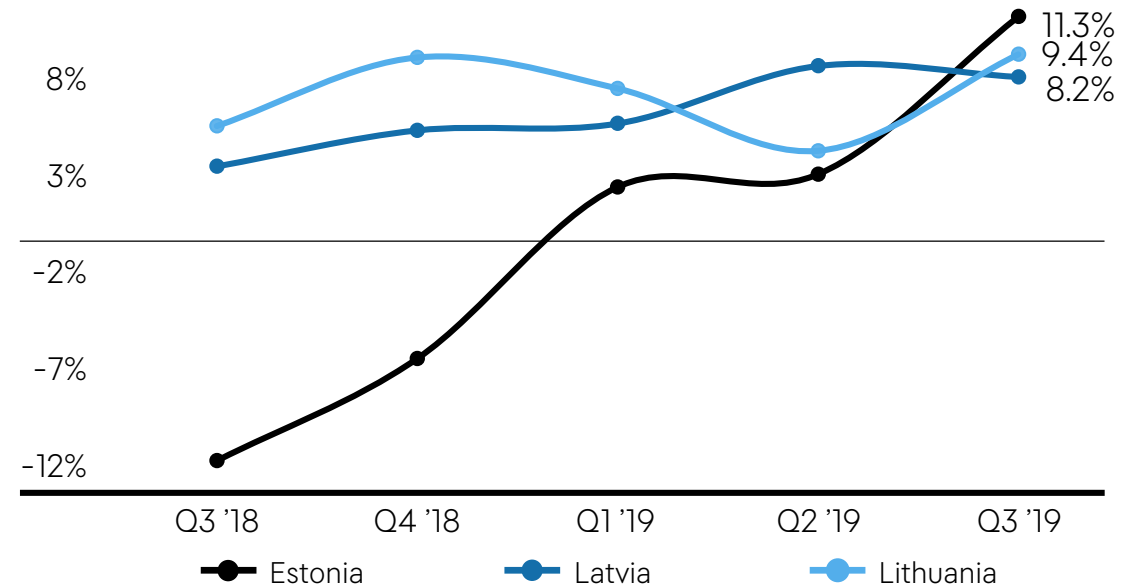
**TELE2**

# Baltics – Operational highlights

RGUs & net intake – mobile services  
(thousands)



ASPU year-on-year growth  
(%)



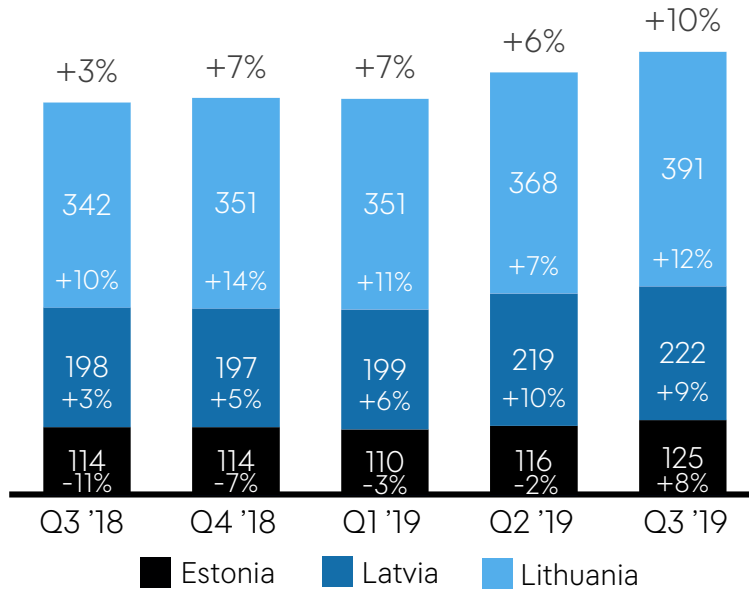
## Q3 highlights

- Strong volume growth in Lithuania as a result of successful marketing campaign focusing on handset bundles
- Signs of operational improvements in Estonia with second consecutive quarter of growth in ASPU and volume
- Continued ASPU growth in all three countries driven by successful upselling and backbook price increases in Estonia, and relatively low ASPU in comparable period due to roaming outage in Q3 2018

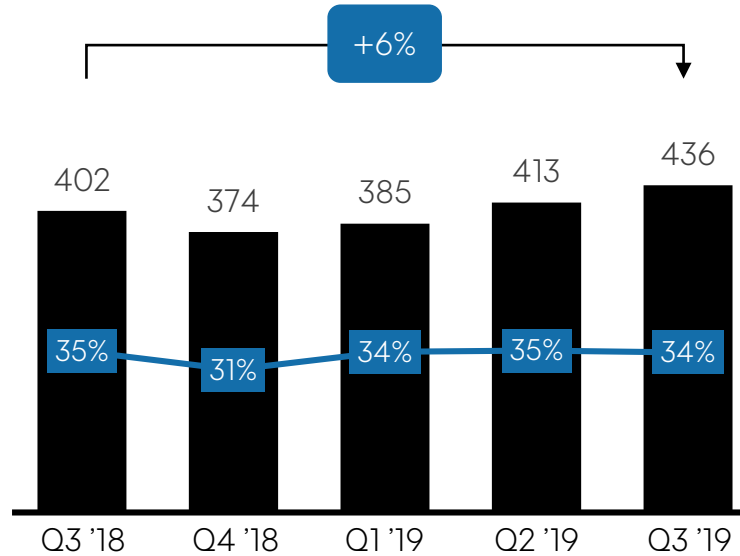


# Baltics – Financials

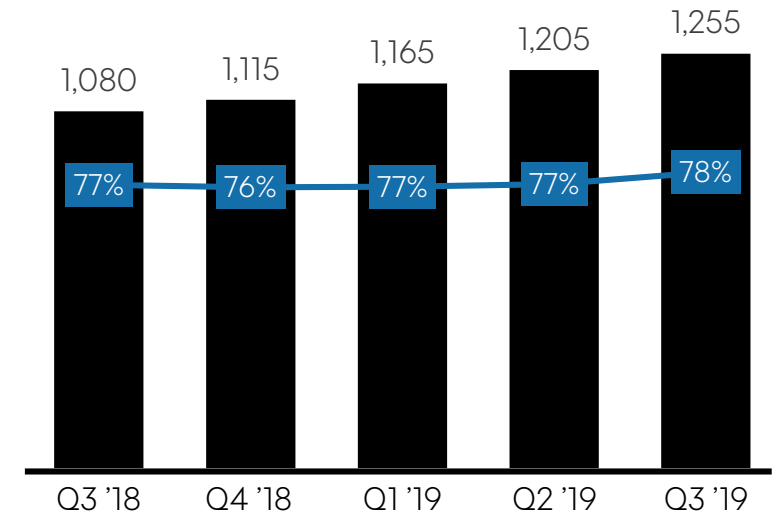
End-User service revenue  
(SEK million, year-on-year growth %)



Underlying EBITDA ex. IFRS 16 and margin  
(SEK million)



Underlying EBITDAaL - Capex\* and cash conversion, rolling 12m (SEK million)



## Q3 highlights

- End-user service revenue increased by 10% with growth in all three countries
- Underlying EBITDA excluding IFRS 16 grew by 6%, somewhat lower than previous quarters due to elevated equipment margin in Lithuania in Q3 2018
- Strong cash conversion of 77% LTM due to low capex spend in between investment cycles

# FINANCIAL OVERVIEW

**TELE2**

# Group results Q3 2019

SEK million		Q3 2019	Q3 2018
Revenue		6,852	5,062
<b>Underlying EBITDA</b>		<b>2,783</b>	<b>1,617</b>
Margin (%)	1	41%	32%
Items affecting comparability	2	-75	-189
D&A	3	-1,311	-501
Impairment	4	-16	0
JVs and associated companies		-15	0
<b>Operating profit</b>		<b>1,367</b>	<b>926</b>
Interest income/expenses		-116	-61
Other financial items		14	-7
Taxes		-284	-225
<b>Net profit, continuing operations</b>		<b>981</b>	<b>633</b>
Net profit, discontinued operations		57	-105
<b>Net profit, total operations</b>	5	<b>1,038</b>	<b>528</b>

Comments	
1	Record high underlying EBITDA margin of 41% (36% excluding IFRS16)
2	Items affecting comparability mainly include cost related to the integration with Com Hem
3	D&A includes SEK 298m amortization of surplus value from acquisitions and SEK 296m depreciation of right-of-use assets (leased assets)
4	Minor impairment related to IoT, reflecting revised strategy now targeting more focused growth
5	Net profit from total operations almost doubled as a result of the Com Hem merger and transaction in the Netherlands removing negative drag

# Group cash flow Q3 2019

SEK million	Q3 2019	Q3 2018
Underlying EBITDA, continuing operations	2,783	1,617
Items affecting comp., continuing operations	-75	-189
<i>EBITDA continuing operations</i>	<i>2,708</i>	<i>1,428</i>
EBITDA discontinued operations	169	587
Amortization of lease liabilities	-277	1
Capex paid	① -551	-759
Changes in working capital	② 61	-33
Financial items paid / received	-74	-56
Income taxes paid	-186	-97
Other cash items	-27	22
<b>Equity free cash flow, total operations</b>	<b>③ 1,823</b>	<b>1,092</b>
Of which continuing operations	1,750	977
Of which discontinued operations	73	116

## Comments

- ① Capex paid lower year-on-year as Q3 2018 included capex related to assets in Kazakhstan and the Netherlands which are now divested
- ② Negative trend in working capital reversed with positive balance year-to-date, largely driven by Comviq handset financing arrangement
- ③ Equity free cash flow increased by 67%, driven by the merger with Com Hem and strong underlying cash flow generation



# Synergy update

	Benefit in quarter	Run-rate (Annualized at end of quarter)	Target (Run-rate at end of year 3)
Opex synergies (SEK million)	150	650	900
Revenue synergies	Almost 50% of overlapping customer base on FMC benefits Initiated more-for-more strategy in the Tele2 brand with price as a new growth driver		

## Drivers

- We realized additional synergies with an impact of SEK 150m in the quarter leading to a total of SEK 300m year-to-date
- Annualized run-rate of SEK 650m already reached after nine months. Upgrading year-end run-rate target to SEK 750m
- Integration costs of SEK 87m incurred in the quarter, with a total of SEK 679m incurred since the start of the integration

# Financial guidance

	End-user service revenue <i>unchanged</i>	Underlying EBITDAaL <i>unchanged</i>	CAPEX <sup>2</sup> 2019, <i>changed</i>
Mid-term ambition	Low-single digit growth	Mid-single digit growth	2.8-3.3
2019	Around 2018 level	Mid-single digit growth <sup>1</sup>	2.3-2.6
	<ul style="list-style-type: none"> <li>– FMC cross-sell and monetization of customer satisfaction to drive growth in mid-term</li> <li>– Ramp-up of initiatives in 2019 in a low-growth environment</li> </ul>	<ul style="list-style-type: none"> <li>– Growth in the mid-term driven by a combination of revenue growth and cost reduction</li> <li>– Growth in 2019 mainly driven by cost reductions</li> </ul>	<ul style="list-style-type: none"> <li>– Mid-term capex guidance fully reflects planned rollout of 5G and Remote PHY</li> <li>– Mid-point of range reduced by SEK 300m in 2019 reflecting later than expected start of 5G rollout</li> </ul>

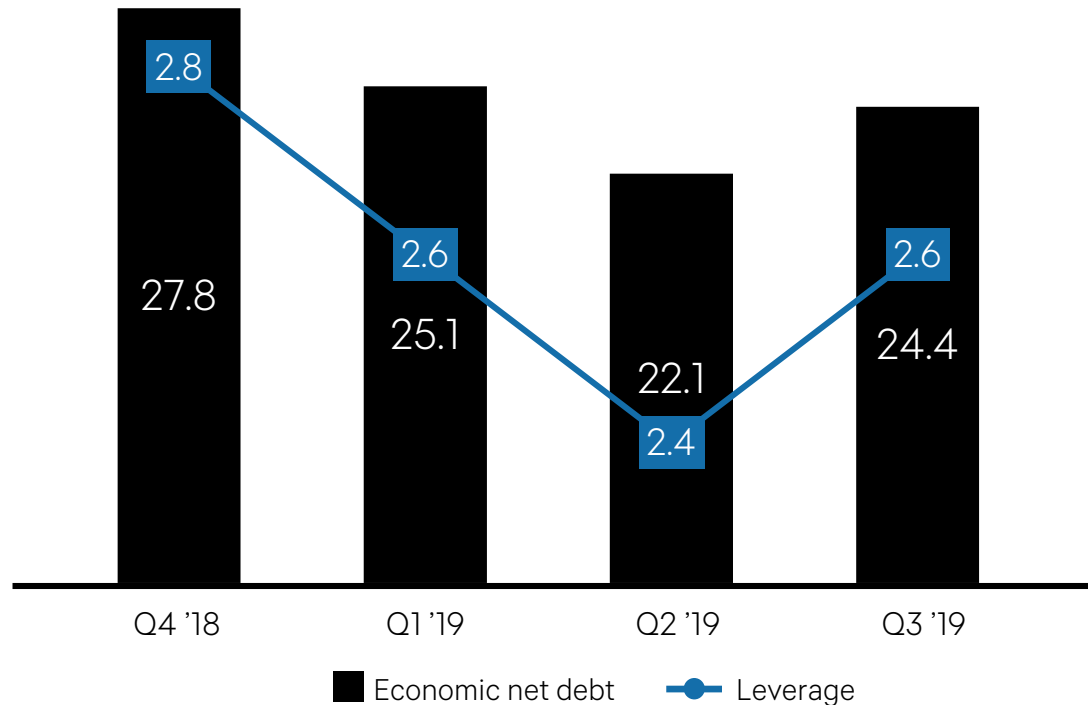
Based on continuing operations in constant currencies

<sup>1</sup> Underlying EBITDA excluding IFRS 16

<sup>2</sup> SEKbn excl. spectrum and leased assets

# Leverage at 2.6x

Economic net debt to underlying EBITDAaL  
(SEK billion)



## Comments

- Economic net debt to underlying EBITDAaL 2.6x at end of September, up from 2.4x at end of July due to distribution of extraordinary dividend of SEK 6.00 per share (SEK 4.1 billion)
- Economic net debt to underlying EBITDAaL would have been 2.75x after distribution of the second tranche of ordinary dividend of SEK 2.20 (SEK 1.5 billion) in October
- Leverage maintained within our target range of 2.5-3.0x

Economic net debt = Net debt excluding lease liabilities. Prior to the completion of the Kazakhstan divestment, also liabilities to Kazakhtelecom, liability for earn-out obligation in Kazakhstan and loan guaranteed by Kazakhtelecom are excluded

TO CONCLUDE...

**TELE2**



# Key priorities moving forward

## Reignite end-user service revenue growth in Sweden

- B2C: Win the Swedish household through FMC
  - FMC benefits to be extended to all brands, addressing the remaining overlap
  - Establish Tele2 as a household brand through the family offer
  - Monetize increased customer satisfaction through price adjustments
- B2B: Execute on turnaround
  - Large Enterprise: focus on private sector, take high-margin contracts and cut cost
  - SME: take market share, reduce churn, improve mobile offering and leverage FMC

## Structural cost savings

- Cost synergy target raised to SEK 750m run-rate by year-end 2019
- Investigate further initiatives

## Build on the momentum in the Baltics

## Close the sale of Croatia



THANK YOU!

**TELE2**



TELE2